

7. Technical Support Services for the application and all peripheral systems (web apps, desktop apps, etc.).
8. Creation of Dynamic (Infinite) Cards with Barcodes from the management system to be distributed to members upon registration, facilitating their identification, specifically at high-traffic points.



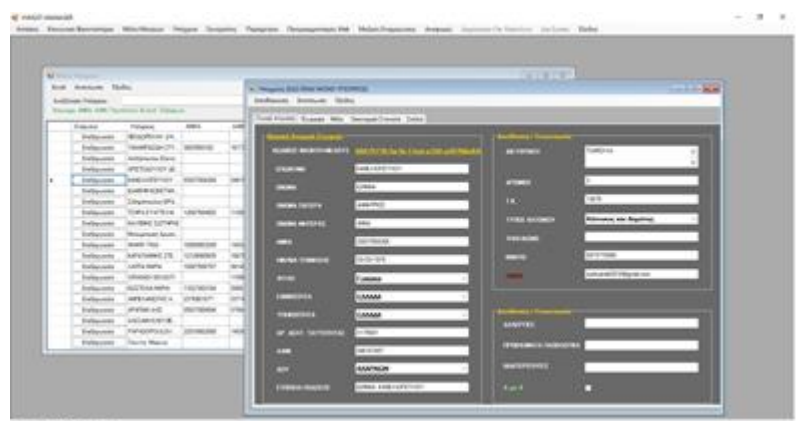
INTERNET APPLICATION FOR THE MANAGEMENT OF SPORTS AND CULTURAL FACILITIES AND SERVICES OF THE MUNICIPALITY

The main objective of the proposed system is to achieve a unique and unified record of citizens who use the sports and cultural facilities of the respective municipality, as well as the management and integration of the ongoing services and offerings that are directed towards these citizens.

It aims to design and develop a unified electronic system that will function as a database and a system for processing citizens' requests/registrations for all the individual sports and cultural facilities provided by the organization and that can be utilized by the residents.

More specifically, this system:

1. Creates a unified registry of citizens' records for their use of sports and cultural facilities.
2. Records and monitors subscriptions, as well as the necessary medical documents that require renewal.
3. Generates statistical data to draw conclusions about citizens' needs and optimize the municipality's facilities and services.
4. Manages sports venues and cultural facilities with geolocation capabilities.
5. Manages reservations of sports and cultural facilities.
6. Displays the communication history and services provided by the municipality to citizens over time.
7. Manages subscriptions and payments of members, fully integrating with any existing Financial Management System of the municipality.



8. In addition to improving the organization and operation of services, the system design also supports the management of sports venues and cultural facilities and maintains a registry of partners or instructors.

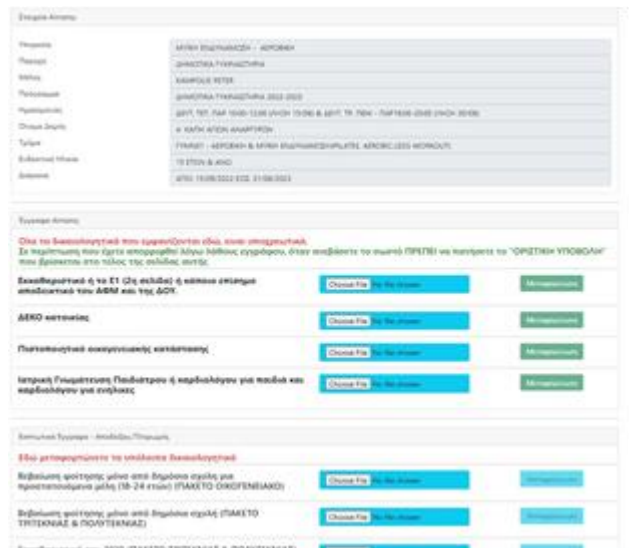
The goal of the system is to serve as an essential means of informing and assisting the municipality's citizens. It will contribute to expediting the relevant procedures related to their interactions with the Sports and Cultural Services and Activities offered by the municipality. Additionally, it aims to establish itself as a tool for enhancing the municipality's organizational operations and rational management of its human resources.

Through the new information system, the municipality will be able to collect, visualize, and manage information and data concerning its Sports and Cultural facilities and the services it provides. It will also be capable of evaluating the productivity of its personnel and services. Furthermore, it will have a clear and comprehensive understanding of the needs of its citizens, which can lead to a reorganization of its services and better resource management.

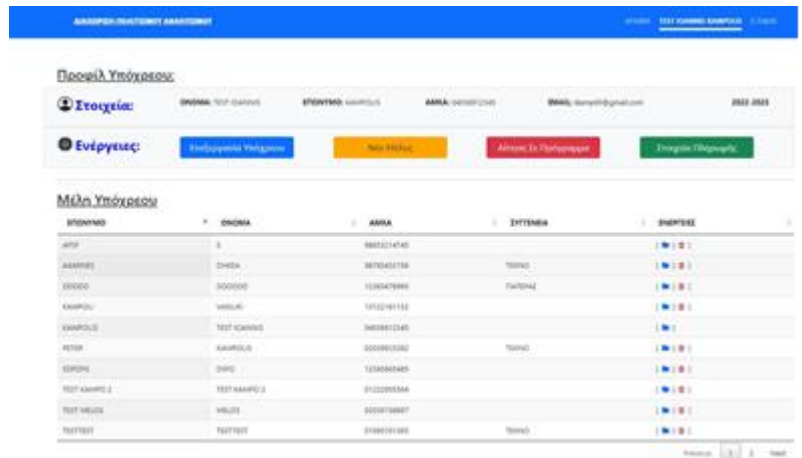
Applications for Citizens' Registration in Sports and Cultural Activities and Facilities.

The system provides digital services to citizens as follows:

- **Member Registration Service:** For accessing sports and cultural facilities.
- **Application Submission Service:** The system supports online application submission by users. Users can declare their email and/or mobile phone number, and these details are verified (e.g., through an activation link sent to their email).
- **Operational Mode Flexibility:** The system's operational mode can be determined by the system administrator based on the municipality's needs and may be subject to change.
- **User Authentication:** This method authenticates users within the system, eliminating the need for their physical presence.
- **Document Submission Service:** Users can electronically submit documents, such as medical certificates, online.



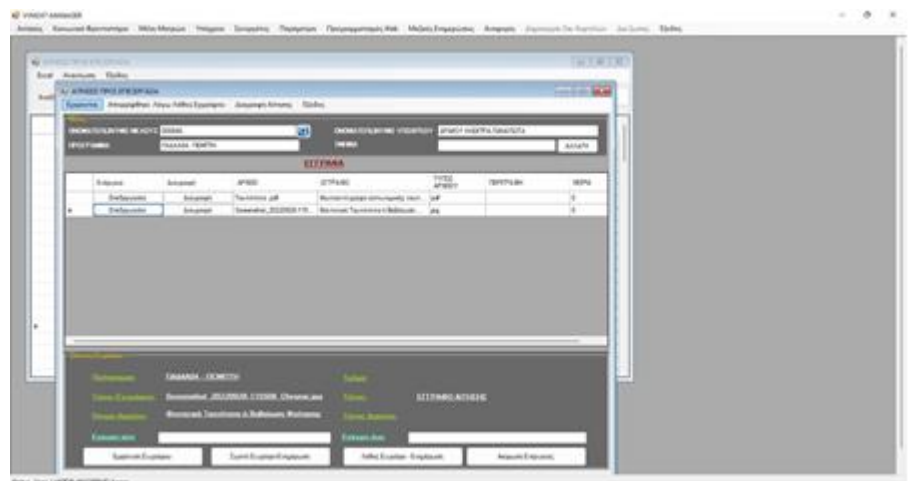
- **Application Approval or Rejection Service:** Applications can be approved, rejected, or kept pending with respect to the submitted documents.
- **Application Progress Update Service:** Users are kept informed about the progress of their applications.
- **Membership Fee Verification Service:** A service for confirming the payment of membership fees by members.



Authorized employees of each Municipality

They will be able to:

- Submit a request for enrollment in Sports and Cultural activities.
- Approve or reject an application.
- Request submission of documents and retain any pending documents.
- Manage all information regarding the member's relationship with the Municipality's Sports and Cultural Facilities through a unified Member Profile.
- Manage the Member Registry.
- Manage the Registry of Personnel related to Sports and Cultural Facilities and Services (Instructors, Authorized Employees, etc.).
- Monitor and adjust the availability of Facilities by activity.
- Set calendar validity for the service provided, with the option of receiving notifications for document expiration via a specific message or process.
- Establish a financial relationship with an interested party involving membership fees and receive mutual updates from and to the Municipality's financial system regarding the status of fee collections.

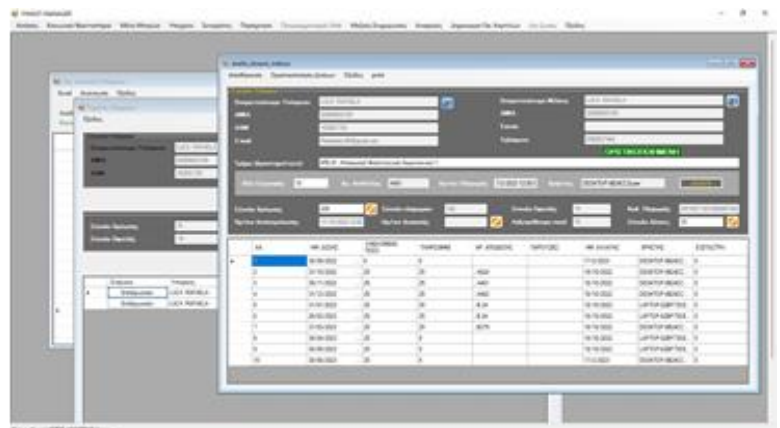


- Determine membership fees based on special price lists for various programs, such as Family, Free, Multi-Month Subscriptions, etc.
- Organize Departments and Services provided to citizens, scheduling specific days, times, and locations for program execution, with the assignment of appropriate instructors.
- Manage the time and financial cost of the work of coaches and trainers.
- Issue Member Cards for citizens to access sports facilities, with the possibility of member recognition through a Barcode Reader, even to automatically open, for example, the gym door via the card (turnstile).
- Link Member Cards with the financial software.
- Geographically locate Sports and Cultural facilities.
- Manage Reservations of Sports Areas and Cultural Facilities.
- Send mass notifications (e.g., cancellation, change of time) via email.

Trainers – Instructors

They will be able to, through the internet, from the web application's COOPERATORS page, from their mobile phones or tablets:

- Fill out attendance lists for program or group members.
- Confirm a member's participation in a specific activity.
- Access information about new member registrations and the removal of older members from the programs they manage.



- Electronically record medical certificates provided by members.
- Update the system about any emergencies or incidents at activity locations.
- Provide member ratings for each attendance (lesson).

The result of the above functional capabilities is:

- The provision of integrated digital services to interested parties.
- Faster implementation of required actions.
- More efficient planning.
- Organized and error-free management of applications.

- Improvement of communication between the Public Enterprise and the Citizens.
- Measurement of results and continuous improvement of the Public Enterprise's services.
- Resource savings.

The System also provides:

- The ability to interface with the Municipality's Financial Service, allowing members to make payments either through their own credit/debit cards or directly through a bank deposit (via e-banking or traditional methods) to the Municipality's bank account. The System can easily update the Member's Profile with the relevant payment information. Access to the Electronic Payment service is either through the citizens' personal codes in TAXISnet or through the unique member number and unique payment code issued by the system. This achieves authentication of members within the System and their connection to the financial database (via their TIN), eliminating the need for their physical presence.

The payment of the debt at cooperating banks, either through the use of a bank card or by depositing it into the Municipality's bank account, is done using the Payment Identification, which is listed on the electronic/paper notification or next to each debt and is automatically generated by the System.

System Reports

The System provides the ability to view a plethora of reports. The reports generated are dynamic, meaning they retrieve data in real-time from the database and can be customized to meet the specific needs of users using filters.

Examples of provided reports include:

- Membership Registry per Activity
 - Member Profile
 - Attendance Records
 - Member Payments per Activity and Venue
 - Financial Outstanding Balances of Members
 - Expiry Notifications for Documentation
 - Full Usage History of Sports and Cultural Facilities and Activities for the Member
- Member Registry by Activity
 - Member Profile

- Attendance Records
- Member Payments by Activity and Venue
- Members' Financial Outstanding Balances
- Documentation Expiry Notifications
- Comprehensive Usage History of Sports and Cultural Facilities and Activities for the Member
- Staff Registry
 - Staff Availability
 - Staff Attendance Register
- Export of Special Statistical Prints
 - Member cards
 - Process categorization
 - Subscription verification
 - Payment status by Program, Sports Facility, Activity
 - Statistical analysis
 - Space usage
 - Daily/Weekly/Monthly sports facility calendar
 - Chronological event bulletin by location and activity
 - Active - Inactive members
- Total report of applications for inclusion in the Municipality's Sports and Cultural activities
 - Applications by Activity and Location
 - Applications in Temporary Approval Status (by application type)
 - Applications in Resubmission Status (by application type)
 - Applications permanently approved (by application type)
 - Applications in Update Status for Deficiencies (by application type)
 - Rejected Applications (by application type)

Through the integrated management application, the Sports/Culture Directorate will be able to communicate

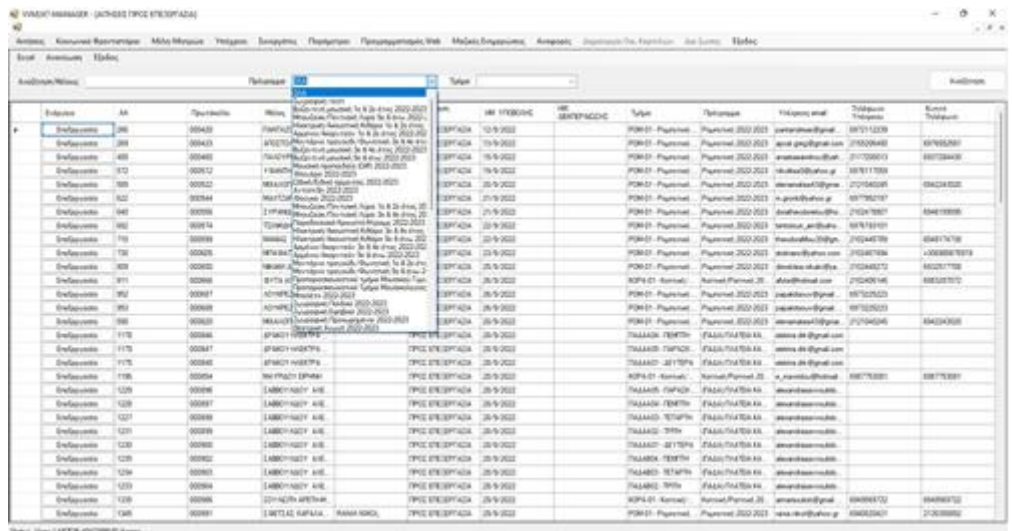
interactively with its members. Additionally, it will support the capability of sending mass informative bulletins and notifications to the members.

The notifications are multimedia content, meaning they can include text, images, and videos, or even HTML pages, and the Municipality will be able to send an unlimited number of email-type messages.

Functionality

The system operates via the internet and through the use of a web browser, making it accessible from any electronic device with internet connectivity. It doesn't require any installation on the municipality's premises or the purchase of additional equipment. Since it's an online system, multiple users can access and work on the data simultaneously, with no limit on the number of workstations accessing the database. The only factor that may affect its performance in terms of speed is the specifications of the network and the server.

Special attention should be given to the system's user interface and functionality. This element concerns the ease of navigation, dynamic presentation of information on the screen, the quality of graphics, and the harmonious use of



symbols to ensure that the final result is consistent, visually pleasing, and functionally user-friendly. Additionally, the system should offer enhanced interactivity with users.

The system features a user-friendly user interface and graphical user interface for interacting with users. Each data entry process is supported by standardized forms, where, when deemed necessary, certain fields are automatically populated with predefined values. Additionally, tables and statistical data can be exported in Excel, Word, or PDF formats, allowing them to be used and manipulated by other applications.